

KETCHIKAN GATEWAY BOROUGH SCHOOL DISTRICT BOARD OF EDUCATION
AGENDA STATEMENT

No. 7 a

MEETING OF July 17, 2019

REVIEWED BY:

ITEM TITLE:

PUBLIC HEARING - POLICY

Approval of revised Board Policy 1312 - Public Complaints
Concerning the Schools, in first reading

Superintendent
 Personnel
 Finance
 Policy Committee

SUBMITTED BY: Beth Lougee, Superintendent

CONTACT PERSON/TELEPHONE:

APPROVED FOR SUBMITTAL:

Name

Phone

Superintendent

SUMMARY STATEMENT:

The Board is being asked to approve revisions to Board Policy 1312 - Public Complaints
Concerning the Schools.

ISSUE:

This Board policy is part of a series of policies that need updating.

BACKGROUND:

These revisions are being recommended after review by the Policy Committee. The revisions have also previously been presented under "Discussion" for the School Board's initial review.

RECOMMENDATION:

Approval of the policy revisions as presented.

ATTACHMENTS:

- Proposed revisions to BP 1312 and associated administrative regulations.

RECOMMENDED ACTION:

"I move that the Board of Education approve revised Board Policy 1312 - Public Complaints
Concerning the Schools in first reading."

BP 1312 PUBLIC COMPLAINTS CONCERNING THE SCHOOLS

The School Board believes that the quality of the educational program can improve when the district listens to complaints, considers differences of opinion, and resolves disagreements through an established, objective process.

The School Board encourages complainants to resolve problems early ~~and informally~~ **as directly as possible with the person against whom there is a complaint** whenever possible. If a problem remains unresolved, the individual should submit a formal complaint (**Complaint form**) as early as possible in accordance with appropriate district procedures. District procedures shall be readily accessible to the public.

Individual School Board members do not have authority to resolve complaints. If approached directly with a complaint, however, School Board members should listen to the complaint and show their concern by referring the complainant to the Superintendent or designee so that the problem may receive proper consideration.

(cf. [1312.1](#) - Public Complaints Concerning School Personnel)

(cf. [1312.2](#) - Public Complaints Concerning Instructional Materials)

(cf. [1312.3](#) - Public Complaints Concerning Discrimination)

Note: Pursuant to 4 AAC 52.500 , any person may file a complaint with the Department of Education and Early Development alleging a violation of state regulations governing education for exceptional children.

Legal Reference:

ALASKA STATUTES

[14.18.100](#) Remedies (Sex or Race Discrimination)

ALASKA ADMINISTRATIVE CODE

[4 AAC 06.560 - 06.580](#) Violations; Prohibition Against Sex Discrimination

[4 AAC 52.500 - 52.629](#) Procedural Safeguards; Education for Exceptional Children

TITLE VI, CIVIL RIGHTS ACT OF 1964

TITLE VII, CIVIL RIGHTS ACT OF 1964, [42 U.S.C. 2000](#) et. seq. (Ch. 21)

TITLE IX, EDUCATION AMENDMENTS OF 1972

SECTION 504, REHABILITATION ACT OF 1973

34 CODE OF FEDERAL REGULATIONS

[200.74](#) and [Part 300](#)

GENERAL EDUCATION PROVISIONS ACT, [20 U.S.C. 1221](#) et. seq.,
especially:

FAMILY EDUCATIONAL RIGHTS AND PRIVACY RIGHTS ACT, [20 U.S.C.
1232g](#)